

Dear Valued Customer,

Sub: Transfer of Arachem's water quality business to Hach Company

We are pleased to inform you that Hach Lange Ltd., a subsidiary of Hach Company and member of the Danaher Water Quality platform, has completed the acquisition of Arachem's water quality business. This includes the transfer of Arachem's Environment, Process, Service and Technical support teams. The businesses will be conducted in Malaysia through **Hach Malaysia Sdn. Bhd.**

Hach was the major supplier to Arachem and pursuant to our agreement, Arachem's water quality team has moved to Hach Malaysia Sdn. Bhd. and will continue to carry out the sales and distribution of Hach Company's products in Malaysia. In addition, Hach Malaysia will offer brands like OTT Hydromet, Trojan, Aquafine and XOS (among others), that are offered globally as part of the Danaher Water Quality platform.

You will most likely have some questions and clarifications about how this move is likely to affect you and your operations as our esteemed customer. We would like to address some of these questions below:

1. Will my supplies or service be affected because of this development?

No. The transition process to Hach has already commenced, with the formation of Hach Malaysia Sdn Bhd. Arachem's water quality business has been transitioned to the Hach Malaysia entity and new orders are being processed by Hach Malaysia. This has been done to ensure that there are minimal disruptions to your work. This will mean that we will try to ensure that orders will be delivered as planned and the sales and service teams will be available to work with you, as usual.

2. Will there be any change in the people I deal with at Arachem?

No. We do not anticipate any change to the team that serves you today – across Sales, Service and Technical Support. The only notable change for our customers is that the Arachem water quality business (along with associated employees) has moved to a new corporate entity, Hach Malaysia Sdn. Bhd.

3. What will happen to orders that are already placed with Arachem?

All orders accepted by Arachem before **9th October 2020** will be honoured and served to you as per the promised timelines. For all future inquiries, we would request you to please contact Hach Malaysia Sdn. Bhd.

4. Where do I place upcoming orders? To whom do I pay my outstanding payments?

Going forward, you will need to place your orders with Hach Malaysia Sdn. Bhd. All invoicing will be done from Hach Malaysia and all payments would need to be made to this entity. In order to ensure a smooth transition, we request you to clear all outstanding payables to Arachem or Hach Malaysia, based on the supplier mentioned on your invoice.

5. Are there any actions I need to take on my part?

This business transfer will require you to update your systems with the details below in order to facilitate transactions, if not already changed. We would request you to please ensure that the details of Hach Malaysia Sdn. Bhd. are added to your systems for a smooth and seamless transition.

Hach Malaysia bank details are as follows:

- | | | | |
|-----|--|-----|---|
| (1) | HACH MALAYSIA SDN BHD
CIMB BANK BERHAD
LEVEL 1-2, Wisma BU8,
No. 11, Lebuhr Bandar Utama,
47800 Petaling Jaya, Selangor.
Account No: 8010370548 | (2) | HACH MALAYSIA SDN BHD
MALAYAN BANKING BERHAD
62-66 Jalan SS21/35,
Damansara Utama,
47400 Petaling Jaya, Selangor.
Account No: 514196743130 |
|-----|--|-----|---|

Please feel free to reach out to our team if you require any clarifications. Requesting your cooperation on this transfer process.

Thank you for your continued support and assuring you of our best services always.

Best regards,
Hach Malaysia Team